



BSI Standards Publication

**Quality management — Guidance to understand,
evaluate and improve organizational quality culture**

National foreword

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The UK participation in its preparation was entrusted to Technical Committee QS/1/3, Quality Management - Supporting Standards.

A list of organizations represented on this committee can be obtained on request to its committee manager.

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**INTERNATIONAL
STANDARD**

**ISO
10010**

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**Quality management — Guidance to
understand, evaluate and improve
organizational quality culture**

*Management de la qualité — Recommandations pour comprendre,
évaluer et améliorer la culture de la qualité organisationnelle*



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